

Terms & Conditions

The conference is organised and managed by Messe Frankfurt Middle East GmbH - Dubai Branch (hereinafter referred to as MFME), a company registered in Dubai, UAE with professional license number 535526 and with registered office at 14th floor H Hotel Office Tower, One Sheikh Zayed Road, Dubai, United Arab Emirates.

This registration agreement (the "agreement") is made by and between MFME and the delegate/delegate organisation.

Registration

All applications to register for the conference are subject to availability and full payment of the registration fees by the delegate/delegate organisation.

Confirmation (or rejection) of the registration will be sent by email within two (2) working days of receipt of the registration request by MFME.

Conference delegate passes issued are valid for the named delegate only and cannot be transferred.

Substitutions & Cancellations

Delegates may nominate a substitute person to attend up to 24 hours prior to the start of the conference, at no extra charge. All substitutions and cancellations must be received by MFME in writing. Should substitution not be possible, cancellation charges apply as follows:

- From registration time up to one month before the first conference day: no charge (full registration fee refund)
- One month or less before the first conference day: 100% of the registration fee

Payments

All registrations made prior to the conference must be paid in full to guarantee registration. Once payment has been received, an email confirmation and a receipted invoice will be sent to the delegate/delegate organisation. If payment is not made at the time of registration, the registration will be conditional.

Registrations can only be processed after full payment or upon receipt of a valid Purchase Order (PO) of the delegate organisation. In absence of a PO a completed, signed and stamped registration form needs to be received by MFME to process the registration.

MFME reserves the right to cancel a registration without prior notice if payment for the relevant conference is not received.

Registrations received less than two weeks before the conference date can only be paid by credit card.

Under the Dubai Department of Tourism and Commerce Marketing (DTCM) regulations, delegates from all countries are required to pay a 10% DTCM fee which is included in the prevailing registration fees.

VAT, excise duty or other taxes are applicable and in addition of the prevailing registration fees.

Changes in Value Added Taxes (VAT) are subject to government law. If a higher VAT rate is introduced by the UAE government, any such changes need to be retroactively paid by the delegate/delegate company.

Early Bird Rate / Discounts

In order to qualify for any 'early bird'/discount rates, your registration fee must be paid in full before the respective 'early bird'/discount or standard deadlines in order to receive the pricing for those discounts.

Only ONE (1) discount may be applied to an individual registration. Under no circumstances can any of the discounts be combined. Retroactive application of discount codes is not allowed. Requests for any exception must be made in writing to MFME.

Attendance Information

Attendance information will be sent to registered delegates/delegate organisation by email at least seven days prior to the event. Any delegate not receiving the attendance information should contact conference@uae.messefrankfurt.com

Speakers

Views expressed by speakers are their own. MFME cannot accept liability for advice given, or views expressed, by any speaker at the conference or in any material provided to delegates.

Data Protection

MFME is committed to protecting the delegate's privacy and the confidentiality and security of the delegate's personal information. The personal information the delegate/delegate organisation provides is necessary to process the delegate registration form which may include updating the delegate's record and profile information. MFME may use the delegate's personal information to contact the delegate about professional development and associated events, to conduct analysis or market research, to identify the ongoing needs of delegates, and to generally provide the delegate with information on services and benefits. Personal information provided by the delegate/delegate organisation may be disclosed to external organisations that MFME engage for certain business functions such as MFME's mailing houses, printers, technology service providers and marketing and communications agencies.

Delegate names and organisation names will be compiled onto delegate lists for each conference so that all attendees can see who is at the conference for the purpose of networking and meetings.

Registering and attending the conference does not grant the delegate/delegate organisation any right to use the conference's name and/or any of its logos or registered trademarks. All the images, designs, photographs, written material, graphics, data, are property of MFME and are protected by copyright, registered trademark, trade secret or other property rights.

When attending the conference, the delegate/delegate organisation accepts:

1. not to bring to the conference, any equipment to record or transmit sound or images (for example, photographic, audio, video or any other form of audiovisual device) for any purpose, (without prior written consent of MFME. Any recording or equipment for broadcasting that is brought, without prior written consent of MFME could be retained and separated);

2. not to record anything during the conference or take photographs, for any purpose, of speakers, exhibitors or their material without prior written consent of MFME; and

3. not to publish or spread in any way said recordings or photographs taken within the conference venue of any material or people or allowing others to do it, without the prior written consent of MFME.

A breach to the abovementioned terms may enable MFME to request the delegate/delegate organisation to leave the conference.

The delegate/delegate organisation accepts that MFME might record the conference or part of it through any means, including but not limited to electronic means, tape, audio tape recordings and photographs without any disclosure liability or any kind of compensation to the delegate/delegate organisation. MFME will be the owner of these recordings.

Alterations to Programme – Cancellation / Postponement of Conference

MFME reserves the right to make modifications to the conference dates, programme, venue and timings.

In the unlikely event of the conference being cancelled by MFME, a full refund of the registration fee will be made. Liability will be limited to the amount of the fee paid by the delegate/delegate organisation. MFME shall not be liable to the delegate/delegate organisation for any damages, costs, or losses incurred, such as transportation costs, accommodations costs, or to any other financial losses.

In the event of it being found necessary, for whatever reason, that the conference is being postponed or the dates being changed, MFME shall not be liable for any expenditure, damage or loss incurred by the delegate/delegate organisation. MFME shall not be liable to the delegate/delegate organisation for any damages, costs, or losses incurred, such as transportation costs, accommodations costs, or to any other financial losses.

If by re-arrangement or postponement, the conference can take place, the registration between the delegate and the organisers shall remain in force and will be subject to the cancellation schedule below:

- From registration time up to one month before the first conference day: no charge (full registration fee refund)
- One month or less before the first conference day: 100% of the registration fee

Force Majeure

MFME shall not be in breach of the agreement nor liable for delay in performing, or failure to perform, any of its obligations under the agreement if such delay or failure result from events, circumstances or causes beyond its reasonable control.

For one or more of such reasons, MFME may postpone, reschedule or cancel the event without liability on the part of MFME. In the event the conference cannot be held or is postponed pursuant to this section, MFME shall not be liable to the delegate/delegate organisation for any damages, costs, or losses incurred, such as transportation costs, accommodations costs, or financial losses. MFME will review refund and/or fee transfer requests, submitted in writing, for approval on a situational basis.

Limitations of Liability

MFME's aggregate liability, whether such liability arises in contract, tort or otherwise, for any damages, loss, costs, claims or expenses of any kind howsoever arising, out of or in connection with this agreement or otherwise in connection with the conference shall be limited to the registration fees paid by the delegate/delegate organisation.

MFME shall not be liable for: (i) any loss of profit, loss of or damage to data, loss of anticipated savings or interest, loss of or damage to reputation or goodwill; (ii) any indirect, special or consequential damages, loss, costs, claims or expenses of any kind.

Settlements of Disputes

If any dispute or difference arises or any matter or thing arising out of or relating to the agreement which cannot be otherwise resolved and mediation is unsuccessful, or the parties agree not to use mediation, then such dispute or difference shall be referred to arbitration and final decision by a person to be agreed between the parties, or, failing agreement as to the person within 14 days after either party has given to the other a written request to reach an agreement as to the appointment of a specific arbitrator, then a person is to be appointed by an independent but appropriate body agreed by the parties hereto. The award of such arbitrator shall be final and binding on the parties.

Governing Law

This agreement shall be governed by and construed in accordance with the laws of the United Arab Emirates as applied in the Emirate of Dubai.

Severance

If any provision or part-provision of the agreement is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of the agreement.

Modifications

The terms and conditions of this agreement are subject to changes without prior notice